**How Do I Get OPWDD Services?**

Your child may be eligible for services through the NY State **Office for People with Developmental Disabilities (OPWDD)**, including respite, community habilitation, after school programs, summer camp, behavior management, family reimbursement, and more. A **Care Manager** can help you get these services in place for your child.

In order to get most services through OPWDD, you need to contact a CCO, have your child evaluated, go through OPWDD’s Front Door process, and get a Care Manager.

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| **Contact a Care Coordination Organization (CCO)** |
| **Advance Care Alliance** (833-692-2269) | **Care Design NY** (518-235-1888) | **Tri-County Care** (844-504-8400) |
| **Eligibility Process** |  | **Front Door Process** |
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| **Request Evaluations**You or your CCO request current psychological and psychosocial evaluations through an Article 16 clinic or other organization.Also ask your child’s doctor for a medical evaluation (annual physical examination report, including developmental disability diagnosis). Additional documentation may be required by OPWDD for eligibility. | **Front Door Information Session**To get services you must attend a Front Door information session, an orientation on OPWDD services. Find a Front Door session online:<https://opwdd.ny.gov/get-started/information-sessions> |
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| **Front Door Interview**After establishing eligibility and attending a Front Door session, call your borough’s Front Door line to complete an interview about your child’s needs and the services you would like to apply for.Manhattan: 646-766-3220Bronx: 718-430-0757 Brooklyn: 718-642-8576 Queens: 718-217-6485 SI: 718-982-1913 |
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| **Eligibility Determination**You or an enrollment specialist from your CCO submit the evaluations to OPWDD to determine your child’s eligibility. |
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|  | **Get a Care Manager** |  |
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| Care Manager assists you with applying for and managing your child’s OPWDD services. |

For questions about OPWDD services and how to get a Care Manager, contact: